



## Nothe Fort Events – No Refund Policy

**By purchasing a ticket to a Nothe Fort event, you agree to the following terms:**

### **All Ticket Sales Are Final – No Refunds or Exchanges**

**We do NOT offer refunds or exchanges under any circumstances, including but not limited to:**

- Change of personal plans or scheduling conflicts
- Weather conditions (only in cases of extreme or unsafe weather will we consider cancelling)
- Illness or other personal emergencies
- Failure to attend the event

### **Event Cancellation or Postponement**

In the unlikely event that the event is cancelled due to circumstances beyond our control (including but not limited to extreme or unsafe weather, venue issues, or other unforeseen events), all ticket sales remain final and non-refundable.

If the event is postponed, tickets will automatically be valid for the rescheduled date. It is the ticket holder's responsibility to stay informed about event updates via our official communication channels.

By purchasing a ticket, you acknowledge and accept this No Refund Policy in full.

### **Why does Nothe Fort not offer Refunds?**

In the event of a cancellation, we will communicate ahead of time any decisions being made. As a charity, we are mindful of costs and would still need to pay performers for their time in the case of a cancellation.

In 2025, we had a very windy and rainy silent disco that still went ahead and visitors had a great time – we are committed to delivering what we promise, so long as it is safe to do so.

Regarding weather - **we will only cancel in cases of extreme weather conditions with risk to visitors and staff.**

**For any questions, please contact: [info@nothefort.org.uk](mailto:info@nothefort.org.uk)**